

Embassy of India
Caracas

No. CAR/ADM/815/01/2018

13 March 2019

NOTICE

Name of work: Invitation of competitive bids for providing local security guards for residence of Ambassador.

Embassy of India in Caracas invites competitive bids from reputed security companies in Caracas for providing round the clock services of security guards for Ambassador's residence located at Quinta Bharat, Calle El Samancito, Urb. Country Club, Caracas.

2. The interested firms are requested to submit their competitive bids in a sealed envelope giving the details of number of security guards to be deployed for round the clock security, hours per shift, number of shifts, cost per shift/cost per month and experience of the company in this field. The following benchmarks are to be mandatorily adhered to by the bidding firms:

Age: The guards should not be more than 50 years of age.

Physical and mental fitness: The guards should be physically and mentally fit. They should not suffer from any apparent disability including obesity/overweight.

Character and antecedents: The guards should have been vetted by government security agencies. The company would furnish background details of the guards and proof of their vetting.

Uniform: The guards should perform duty in uniform and their appearance should be neat and clean.

Training: The guards should possess training in basic security duties such as access control and anti-sabotage checks of persons, baggage and vehicles including the use of basic security tools such as HHMD (Hand Held Metal Detector), DFMD (Door Frame Metal Detector), monitoring CCTV, baggage and letter scanners etc.

Supervision: The company should undertake real time checks of the functioning of the guards and ensure that the quality of the guards and service is always above the benchmark.

Knowledge of language: Besides Spanish, the guards should have rudimentary knowledge of English, if possible, for ease of communication.

Registration: The company should furnish proof of compliance of local laws and statutory regulations.

Other clients: The company should furnish information about its other clients including period and type of service rendered.

Service conditions of the guards: The company should provide details of salary, gratuity, allowance, leave etc in respect of the guards.

Option to choose and retain: The company should provide a choice of guards three times our requirement to interview and choose from. The Embassy should have the right to have the option of retaining a particular guard.

Rotation of guards: The company should provide 1 guard 24X7 or 2 guards in 12 hours shifts or 3 guards in 8 hours shifts.

3. Interested parties may visit the site for assessment of the job and to formulate their quotation by taking prior appointment with the Embassy of India, Caracas. The pre-bid site visits can be arranged on 18 March 2019 at 10:00 hrs. For any clarification on any aspect of this notice, Mr. Jesus Padron Lombano, Admin Clerk, may be contacted anytime during working hours at Mobile No. (58) 424 2094 389.

4. Schedule for submission/opening of bids:

Last Date, Time & Place for submission of Competitive bids	05 April 2019 at 1300 hrs, Mr. Kaushik Roy Chowdhury, Head of Chancery, Quinta Tagore, No.12, Avenida San Carlos, La Floresta, Caracas
Date, Time & Place of bid's Opening	08 April 2019 at 1400 hrs, Quinta Tagore, No.12, Avenida San Carlos, La Floresta, Caracas

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